

**Instructional Student Staff Training**  
**LEARNING OUTCOMES 2007-2008**  
(Formerly PSY 204 –Tutor Training and Effectiveness)

*LEARNING OUTCOMES*

Students will be able to:

- Use collaborative learning techniques
- Demonstrate group dynamics and group facilitation skills
- Exhibit sensitivity, understanding and appreciation of multicultural values
- Understand and practice interpersonal communication and tolerance
- Promote and enforce ethical standards in an academic setting
- Demonstrate sensitivity to student diversity, especially physical and learning disabled, gender, low income, student athletes, ethnicity, academic backgrounds and ethnicity
- Advocate for self and students
- Apply study and learning strategies

Students felt more confident in his/her skills as a facilitator as a result of participating in this class:

N = 17 Spring 2008

More Confident      4-5-6 Rating = 98.1 %

Less Confident      1-2-3 Rating = 1.9 %

N = 15 Winter 2008

More Confident      4-5-6 Rating = 98.4 %

Less Confident      1-2-3 Rating = 1.6%

*STUDENT COMMENTS*

- I would like the schedule of SSS workshops so I could have given it to my students.
- I would like an off campus group to talk just to realize student services are not limited to on campus
- It was more dynamic than my other classes because we had multiple teachers. I thought the class was helpful in tutoring and in life.
- It was helpful to go over tough scenarios and see what people would do if presented with one because sooner or later, you will be. =overall good class
- I felt out of place as a tutor because the class is geared so much toward study session facilitators and lesson planning.
- I think the class should take in consideration that not everyone there makes worksheets & lesson plans.
- I enjoyed the guest speakers a lot. I would recommend having more guest speakers & less student presentations because I felt like I get more out of the guest speakers' presentations.
- Maybe a little more on the specifics of lesson plans, but overall really good.
- Overall a good class.
- I thought it was perfect!